

# 2026 Football Season Ticket Frequently Asked Questions

This document contains questions and answers regarding season ticket renewals, trade day, ownership changes, new customer sales, sales throughout the season and general information regarding Indian Stadium.

Athletic Office: 409-729-7644; Choose Option 6, then Press 1.

Athletic Secretary Email: [adelcambre@pngisd.org](mailto:adelcambre@pngisd.org)

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## I. CURRENT TICKET HOLDERS – RENEWALS

### **Q: When can season passes be renewed?**

A: Season passes can be renewed **Monday, April 20 through Friday, May 15** through the HomeTown ticketing website.

### **Q: What is the website for online ticket renewals?**

A: Please see your email from the Port Neches-Groves ISD Box Office for the ticket sales website link.

### **Q: Can I renew passes in the HomeTown Fan app?**

A: No, you cannot renew passes in the Hometown Fan app. You must open the email you received from the Port Neches-Box ISD Office and click the website link in the email. Your passcode is also listed in the email and required to renew passes.

### **Q: Do I need a passcode to renew my season passes?**

A: Yes, every season ticket holder has their own unique passcode that is required to renew their passes. Check for an email from the Port Neches-Groves ISD Box office that will have the ticket link and your passcode.

### **Q: I didn't receive my email from the Port Neches-Groves ISD Box Office with the ticket link and passcode. How can I get this information?**

A: Firstly, check your spam folder for the email. If you still don't the email in your spam/junk folder, send an email to [adelcambre@pngisd.org](mailto:adelcambre@pngisd.org) to request that it be resent.

### **Q: I need to change the information (i.e. owner's name, phone number, and/or email) on my HomeTown account. How do I do this?**

A: If you need to make changes to your ticket holder information, all you have to do is update the information during the checkout process. Any changes you make (name and/or contact information) during the renewal process will be stored for the future. Therefore, further information sent via text and/or email will be sent to the new contact.

Note: If you're renewing passes online for a friend or family member, you must use the pass owner's name and contact information when checking out. The payment method does not have to be the owner's debit or credit card, but the owner's information (name, phone, and email) needs to be correct. If you change this information, it will change the owner. Please contact the athletic office if you have additional questions regarding this information.

**Q: How much are season passes?**

A: Season passes are \$30 per pass. (\$6 per seat x 5 home games = \$30 per pass)

**Q: I renewed my passes online. How do I get them?**

A: Your season passes are emailed to you after you've renewed online. If you have the HomeTown Fan app, they will appear under My Tickets. Digital or paper tickets are accepted at the gate.

**Q: Can I still use my plastic season ticket cards?**

A: No, plastic season pass cards are not accepted.

**Q: Are Nederland tickets included in season passes?**

A: Yes, the PNG vs. Nederland game will be played at home this year, therefore these tickets are included in your 2026 season passes.

**Q: I'm trying to renew my passes online but I'm having trouble. May I get assistance?**

A: If you don't have a friend or family member to help you renew passes, please call the athletic office at 409-729-7644 to order your tickets.

**Q: I don't have a credit or debit card to renew passes. How will I pay for my passes?**

A: You must have a credit or debit card to renew your passes. PNGISD does not accept cash or checks.

**Q: I'm not going to the game and someone else wants to use my tickets. Can I do this and how?**

A: You're welcome to share your tickets by text, email, or printed copy with anyone you choose. You may use the HomeTown Fan app to text and transfer tickets. Note – this is not a permanent ownership transfer.

Note: After you renew your passes, DO NOT TRANSFER TICKETS TO OTHERS UNTIL AUGUST 1. This is necessary for PNGISD to ensure the 2026 season pass holder database is accurate. Any transfers that take place between April 15-May 27 will interrupt the season ticket holder database.

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## **II. CURRENT TICKET HOLDERS – TRADE DAY**

**Q: When is Trade Day?**

A: Trade Day is **Wednesday, May 27 from 8:00am to 12:00pm** at the stadium ticket booth. You must renew your 2026 passes online during season sales first. There are no sales or transfers on trade day.

**Q: How does trading work?**

A: There will be a picture of each reserved section with available seats highlighted. You will choose your new seats based on what's available at that time. You do not need to bring anything with you.

Note – PNGISD will not "break up" seats on trade day. This means if there are 5 seats together, but you only have 4 to trade, the 5 seats together are not an option for you. This prevents single seats being scattered across the stadium. You will be asked to choose another comparable option.

**Q: Can I send someone to trade in my place?**

A: Yes, you can send someone to trade on your behalf. They will need a signed permission slip.

**Q: I want to trade tickets, but I also need additional tickets. How do I do this?**

A: You cannot purchase additional tickets on Trade Day. However, you can trade some or all your current tickets on Trade Day, then purchase additional tickets online on Thursday, May 28 at 9:00am.

**Q: I want to trade seats and sit near the band/drill team. Where do they sit?**

A: The Band and Indianettes sit in Section B.

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### **III. CURRENT TICKET HOLDERS – OWNERSHIP CHANGES**

**Q: I want to give ownership of my tickets to someone else. How do I do this?**

A: Visit [pngathletics.com/documents](http://pngathletics.com/documents) to view the ownership change form. Current owners must submit the form *before* the passes have been renewed for the 2026 season. Ownership cannot be changed if the passes have already been renewed. The **deadline for ownership changes is Friday, May 8 at 3:00pm.**

**Q: I gave ownership of my tickets to someone else. How will they know when or how to purchase their passes?**

A: The new owner will receive a phone call from the PNG Ticket Office regarding their new passes.

**Q: If I submit an ownership change form, do I lose ownership of my tickets?**

A: Yes, this is a permanent ownership change. The new pass owner will now be responsible for renewing the passes.

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### **IV. NEW SEASON TICKET HOLDERS**

**Q: I've never purchased season tickets before. When can I buy them?**

A: Tickets go on sale online **Thursday, May 28 at 9:00am.** Visit [pngathletics.com](http://pngathletics.com) and click Athletic Ticket Sales to purchase passes. Additional information is posted on our website, [pngathletics.com/varsity-football-ticket-information](http://pngathletics.com/varsity-football-ticket-information).

**Q: Is there is a waitlist I can join?**

A: No, there is no waitlist. Tickets are sold online first come, first serve.

**Q: How many passes can I purchase?**

A: There is a 6-ticket limit for first time season pass owners.

**Q: How much are season passes? Is the Nederland game included?**

A: The price for one home game package is \$30 per pass. PNG has 5 home games this season and the package includes one seat to all 5 home games. (\$6 per ticket x 5 games = \$30 per pass).

Yes, season passes include the Nederland game since that is a home game this season.

**Q: I don't have a credit or debit card to purchase passes. How will I pay for my passes?**

A: You must have a credit or debit card to purchase passes. We do not accept cash or checks or have in-person sales.

**Q: I purchased passes online. How do I get them?**

A: Your season passes are emailed to you after you've renewed online. You can also download the HomeTown Ticketing Fan App to access your passes. Digital or paper tickets are also accepted at the gate.

**Q: I'm not familiar with the stadium seating. Do you have a description of each section?**

A: Indian Stadium is divided up into sections A to G. Below is a description of each section on the home side.

Section A – Students (near the field house; high school and middle school students only)

Section B – Band and Indianettes

Sections C, D, E, and F – Reserved Season Pass Holders (Section D is the section on the 50-yard line.)

Section G – General Admission (near the scoreboard)

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**V. IN-SEASON SALES, STUDENT TICKET SALES, INDIAN STADIUM, PURPLE CARDS, ETC.**

**Q: When and where are home game tickets sold once football season starts? How much are they?**

A: During football season, general admission and student tickets for home games are sold online only starting Monday at 9:00am the week of each game. General Admission tickets are \$7.00 each and students are \$5.00 each. The general admission section is Section G. Visit [pngathletics.com](http://pngathletics.com) and click on Athletic Ticket Sales to purchase.

**Q: Can I purchase tickets at the gate?**

A: All ticket sales are online only. Tickets are not sold in person at the gate; cash is not accepted. At the gate, a QR code will be posted in the ticket booth window with instructions on to purchase tickets online using your debit/credit card. However, advanced purchasing is highly recommended to avoid issues.

**Q: Where can I purchase a student ticket for home games?**

A: Student tickets are sold online at [pngathletics.com](http://pngathletics.com). Click on Athletic Ticket Sales to purchase. Student tickets are \$5.00 each.

**Q: How do I purchase away game tickets?**

A: Tickets to all away games are sold online on each opponent's website the week of each game. Instructions and links for purchasing will be posted on our website, [pngathletics.com/varsity-football-ticket-information](http://pngathletics.com/varsity-football-ticket-information).

**Q: When and where is the Nederland game? How do I get a ticket?**

A: The PNG vs. Nederland game at home on is Friday, October 23. General admission tickets will be sold online only starting Monday, October 19 at 9:00am. There will be a 6-ticket limit. Student tickets will be sold at PNGHS, PNMS, and GMS campuses only starting Monday, October 19. Passes are not accepted to this game. All guests must have reserved, general admission, or student tickets.

**Q: At what age does a child need a ticket?**

A: Children 4 and under do not need a ticket. However, your child must sit in your lap unless you purchase them a ticket. School-aged children (grades K-12) need a ticket. This includes those involved in any clinics or camps where students perform during the game or halftime.

**Q: What approved passes are accepted at home games?**

A: Purple Cards, PNGISD Employee Badges, THSCA Coaching Passes, UIL District Pass, Indian Athlete passes, and Sub-Varsity Football player passes are accepted at all home games, except for the PNG vs. Nederland varsity football game on Friday, October 23.

**Q: How can I get a Purple Card?**

A: Purple Cards are for PNGISD residents over 65 and retired PNGISD employees and their spouses. The application for a Purple Card can be found on pngisd.org and cards can be picked up at the PNGISD Administration Building and from the receptionist at PNG High School. Purple Cards are not accepted at the PNG vs. Nederland varsity football game.

**Q: When is Homecoming?**

A: Homecoming is TBD.

**Q: Can I get in free after halftime or during the 4th quarter?**

A: No, there is no free admittance at any time. All spectators must have a ticket.

**Q: Can I leave the stadium during a game and return?**

A: No, there is no re-entry. You also cannot leave during halftime and return to the game. If you have an emergency, see a gate usher.

**Q: Can fans use the elevator to access their seats?**

A: Yes, fans may use the elevator if they have a medical issue preventing them from climbing the stairs to their seats. Fans will be required to sign in with the usher and may use the elevator from 5:30-6:15pm. Once fans reach their seats, they will not be allowed to use the elevator for the remainder of the game. (One-time use per game only.) Medical documentation or proof is not required. In addition, the entire party cannot use the elevator; use is reserved for fans deemed necessary only.